

GENERAL ORDER INFORMATION

FOR PRODUCTS SHOWN ON PAGES 1-165

ORDERING

We sell our products through a national network of promotional marketing distributorships that specialize in creative marketing and custom-imprinted merchandise. Please consult the internet or phone directory for a promotional products consultant near you.

All orders must be submitted in writing. Purchase orders and art may be emailed to Orders@BagMakersInc.com. In the subject field of your email, please include your P.O. number and company name. Also, include a PDF or JPEG mock-up specifying how your design should appear on the bag.

ACKNOWLEDGMENTS

BAG MAKERS acknowledges every order in writing. Any changes to an order after receipt must be confirmed in writing and may incur additional charges.

CANCELLATIONS

Cancellations must be in writing and are subject to all incurred costs, including materials, set-up, plate, screen, and artwork charges.

CREDIT POLICY

For new accounts, a customer information form must accompany your order. In most instances, it will be necessary for new orders to be pre-paid. Please allow 5 working days for processing a credit application and trade references. Orders will not ship without credit approval or prepayment.

We accept Visa, Mastercard, Discover, and American Express.

OVERRUN/UNDERRUN POLICY

Catalog quantities ship exact. For custom orders, refer to page 184.

PRODUCT SPECS

Product dimensions, colors, and other features may vary slightly within acceptable industry standards.

RETURN POLICY

Only unimprinted bags may be returned. **BAG MAKERS** must be notified within 30 days and a Return Merchandise Authorization number must be assigned by our Problem Assessment Department. A 20% restocking fee applies for unimprinted bags, as well as all original freight and return freight charges.

PRODUCTION TIME

Production time begins after approval of your artwork and credit. Orders that request larger-than-catalog quantities or multiple print locations/ colors that exceed 3000 impressions will require extra production time. Please call for additional production times. During peak production periods, **BAG MAKERS** may require extended production times due to production capacity. Please check **BAG MAKERS'** website for current production times.

RUSH SERVICE

—Please call for availability.
• Artwork is required by 10:30 a.m. CST and must be print-ready with no art or typesetting services needed.

• During peak production periods, **BAG MAKERS** may not be able to accept rush requests due to production capacity. **BAG MAKERS** will notify customers if submitted rush orders are not able to be fulfilled.

• Rush service is not available on **Brilliance, Direct Print, Marquee, Sparkle, or Sublimation orders.**

UNIMPRINTED ORDERS—Ship next business day, pending pre-pay or credit approval. Please allow extra days for quantities larger than 3,000 and orders shipping by trucking service.

All Printed Products Except MESH PANEL TOTES & COTTON/JUTE TOTES							
3,000 IMPRESSIONS MAXIMUM							
<i>Please refer to the MESH PANEL TOTES & COTTON/JUTE TOTES chart for available rush service charges.</i>							
	Flexo Ink Print	Screen Print	Foil Print	COLORVISTA	Digital Full Color	Dynamic Color	Chromatic
Same day	\$200 (G)	Not available.	Not available.	Not available.	Not available.	Not available.	Not available.
24-hour service	\$175 (G)						
2 working days	\$150 (G)	\$150 (G)	\$150 (G)	\$120 (G)	\$90 (G)	\$80 (G)	\$90 (G)
3 working days	\$120 (G)	\$120 (G)	\$120 (G)				
4 working days	Does not apply.			\$105 (G)	\$80 (G)	\$70 (G)	\$60 (G)
5 working days				\$90 (G)			
6 working days				Does not apply.	\$80 (G)	\$80 (G)	
7 working days					\$70 (G)	\$70 (G)	
8 working days					Does not apply.	\$60 (G)	
9 working days				Does not apply.	\$50 (G)		

	MESH PANEL TOTES		COTTON/JUTE TOTES	
	3,000 IMPRESSIONS MAXIMUM		3,000 IMPRESSIONS MAXIMUM	
	SCREEN PRINT	COLORVISTA	SCREEN PRINT	COLORVISTA
2 working days	Not available.	Not available.	\$150 (G)	Not available.
3 working days	\$120 (G)		\$120 (G)	\$120 (G)
4 working days	\$105 (G)		\$105 (G)	\$105 (G)
5 working days	\$90 (G)		\$90 (G)	\$90 (G)
6 working days	Does not apply.	\$80 (G)	Does not apply.	Does not apply.
7 working days		\$70 (G)		
8 working days		\$60 (G)		

SHIPPING

METHOD—Please specify your in-hands date and requested shipping method. As it is common for **BAG MAKERS** to ship orders early, we reserve the right to determine the appropriate shipping method to meet your deadline.

SPECIAL FREIGHT FEES—Additional fees are incurred for COD, inside, residential, international or re-delivery, as well as deliveries to Alaska, Hawaii, and Puerto Rico. International freight and duty fees—with the exception of Canada—must be charged on customer's freight account. **BAG MAKERS** reserves the right to submit supplemental invoices

Continued on next column...

Continued on next page...